

Data Protection Policy and Privacy Notice

Data Protection Policy

Name of charity: North Hall (Reg Charity No 207700)

Data Protection Policy and Procedures

Introduction

The Management Committee (trustees) of North Hall are committed to a policy of protecting the rights and privacy of individuals. The trustees need to collect and use certain types of Data in order to carry on our work of managing North Hall. This personal information must be collected and handled securely.

The Data Protection Act 2018 (DPA) and UK General Data Protection Regulations (UK GDPR) govern the use of information about people (personal data). Personal data can be held on computers, laptops and mobile devices, or in a manual file, and includes email, minutes of meetings, and photographs.

The charity will remain the data controller for the information held. The trustees are personally responsible for processing and using personal information in accordance with the Data Protection Act and UK GDPR. Trustees and authorised volunteers who have access to personal information will therefore be expected to read and comply with this policy.

Purpose

The purpose of this policy is to set out North Hall's commitment and procedures for protecting personal data. Trustees regard the lawful and correct treatment of personal information as very important to successful working, and to maintaining the confidence of those with whom we deal. We recognise the risks to individuals of identity theft and financial loss if personal data is lost or stolen.

The following are definitions of the terms used:

Data Controller – all trustees and authorised volunteers who collectively decide what personal information North Hall will hold and how it will be held or used.

Act means the Data Protection Act 2018 and UK General Data Protection Regulations – the legislation that requires responsible behaviour by those using personal information.

Data Protection Officer – the trustees are not required to appoint a Data Protection Officer.

Data Subject – the individual whose personal information is being held or processed by North Hall, for example a donor or hirer

'Explicit' consent – is a freely given, specific agreement by a Data Subject to the processing of personal information about her/him/them.

Explicit consent is needed for processing "sensitive personal data", which includes:

- (a) Racial or ethnic origin of the data subject
- (b) Political opinions
- (c) Religious beliefs or other beliefs of a similar nature
- (d) Trade union membership
- (e) Physical or mental health or condition
- (f) Sexual orientation
- (g) Criminal record
- (h) Proceedings for any offence committed or alleged to have been committed
- (i) Genetic and biometric data

Information Commissioner's Office (ICO) – the ICO is responsible for implementing and overseeing the Data Protection Act 2018.

Data Processor – Is a legal or a natural person, agency, public authority, or any other body who processes personal data on behalf of a data controller, for example Crowdfunder, HMRC.

Processing – means collecting, amending, handling, storing or disclosing personal information.

Personal Information – information about living individuals that enables them to be identified – e.g. names, addresses, telephone numbers and email addresses. It does not apply to information about organisations, companies and agencies but applies to named persons, such as individual hirers.

The Data Protection Act 2018

This contains 7 principles for processing personal data with which we must comply.

1. Lawfulness, fairness and transparency: personal data shall be processed fairly, with transparency and lawfully and, in particular, shall not be processed unless specific conditions are met
2. Purpose limitation: personal data shall be obtained only for one or more of the purposes specified in the Act, and shall not be processed in any manner incompatible with that purpose or those purposes
3. Data minimisation: personal data shall be adequate, relevant and not excessive in relation to those purposes
4. Accuracy: personal data shall be accurate and, where necessary, kept up to date
5. Storage limitation: personal data shall not be kept for longer than is necessary
6. Accountability: personal data shall be processed in accordance with the rights of data subjects and must comply with regulatory obligations under the Act
7. Integrity and confidentiality: personal data shall be kept secure and confidential by the Data Controller who takes appropriate technical and other measures to prevent unauthorised or unlawful processing or accidental loss or destruction of, or damage to, personal information

Applying the Data Protection Act within the charity

We will let people know why we are collecting their data, which is for the purpose of managing North Hall, its hirings and finances. It is our responsibility to ensure the data is used only for this purpose. Access to personal information will be limited to trustees and authorised volunteers.

Correcting data

Individuals have a right to make a Subject Access Request (SAR) to find out whether the charity holds their personal data, where, what it is used for and to have data corrected if it is wrong, to prevent use which is causing them damage or distress, or to stop marketing information being sent to them. Any SAR must be dealt with within 30 days. Steps must first be taken to confirm the identity of the individual before providing information, requiring both photo identification e.g. passport and confirmation of address e.g. recent utility bill, bank or credit card statement.

Responsibilities

North Hall Management Committee is the Data Controller under the Act, and is legally responsible for complying with the Act, which means that it determines for what purposes personal information held will be used. All North Hall trustees and authorised volunteers who process personal information must ensure they understand and act in line with this policy and the data protection principles.

The trustees and authorised volunteers will take into account legal requirements and ensure that the Act is properly implemented, and will through appropriate management, strict application of criteria and controls:

1. Collect and use information fairly
2. Specify the purposes for which information is used
3. Collect and process appropriate information, and only to the extent that it is needed to fulfil its operational needs or to comply with any legal requirements
4. Ensure the quality of information used
5. Ensure that the rights of people about whom information is held, can be exercised under the Act.

These include:

- a) The right to be informed that processing is undertaken
- b) The right of access to one's personal information.
- c) The right to prevent processing in certain circumstances, and
- d) The right to correct, rectify, block or erase information which is regarded as wrong information.

- e) Take appropriate technical and organisational security measures to safeguard personal information,
- f) Ensure that personal information is not transferred abroad without suitable safeguards,
- g) Treat people justly and fairly whatever their age, religion, disability, gender, sexual orientation or ethnicity when dealing with requests for information,
- h) Set out clear procedures for responding to requests for information.

All trustees and authorised volunteers must be aware that a breach of the rules and procedures identified in this policy may lead to action being taken against them.

Procedures for Handling Data & Data Security

North Hall trustees and authorised volunteers have a duty to ensure that appropriate technical and organisational measures are taken to prevent:

- unauthorised or unlawful processing of personal data
- unauthorised disclosure of personal data
- accidental loss of personal data

All trustees and authorised volunteers must therefore ensure that personal data is dealt with properly no matter how it is collected, recorded or used. This applies whether or not the information is held on paper, in a computer or recorded by some other means e.g. tablet or mobile phone.

Personal data relates to data of living individuals who can be identified from that data and for whom use of that data could cause an individual damage or distress. This does not mean that mentioning someone's name in a document comprises personal data; however, combining various data elements such as a person's name and salary or religious beliefs etc. would be classed as personal data, and falls within the scope of the DPA. It is therefore important that all trustees and authorised volunteers consider any information (which is not otherwise in the public domain) that can be used to identify an individual as personal data and observe the guidance given below in the Privacy Notice.

Privacy Notice

North Hall uses personal data for the purposes of managing the hall, its bookings and finances, running and marketing events at the hall and its fundraising activities. Data may be retained for up to 7 years for accounts purposes and for longer where required by the hall's insurers. If you would like to find out more about how we use your personal data or want to see a copy of information about you that we hold, please contact the North Hall Secretary on 07428 911081.

Data Storage

Personal data will be stored securely and will be accessible only to trustees or authorised volunteers.

Information will be stored for only as long as it is needed or required by statute and will be disposed of appropriately. For financial records this will be up to 7 years. Archival material such as minutes and legal documents will be stored indefinitely. Other correspondence and emails will be disposed of when no longer required or when trustees or volunteers retire.

All personal data held for the organisation must be non-recoverable from any computer which has been passed on/sold to a third party.

Accident Book

This will be checked regularly. Any page which has been completed will be removed, appropriate action taken and the page filed securely.

Data Subject Access Requests

We may occasionally need to share data with other agencies such as the local authority, funding bodies and other voluntary agencies in circumstances which are not in furtherance of the management of the charity. The circumstances where the law allows the charity to disclose data (including sensitive data) without the data subject's consent are:

1. Carrying out a legal duty or as authorised by the Secretary of State Protecting vital interests of a Data Subject or other person (e.g. child protection)
2. The Data Subject has already made the information public
3. Conducting any legal proceedings, obtaining legal advice or defending any legal rights
4. Monitoring for equal opportunities purposes – i.e. race, disability or religion.

We regard the lawful and correct treatment of personal information as very important to successful working, and to maintaining the confidence of those with whom we deal.

We intend to ensure that personal information is treated lawfully and correctly.

North Hall is committed to ensuring the security and protection of the personal information that we process for the purpose of managing the hall.

*Data Protection policy and Privacy Notice agreed by North Hall Management Committee January 2024.
Next review January 2025.*